

ELEMIS

ELEMIS
Red Light Mask

USER MANUAL

Electronic Versions of the User Manual



<https://uk.elemis.com/red-light-mask>

- EN** Electronic Versions of the User Manual are available at
<https://uk.elemis.com/red-light-mask>
- DE** Die elektronischen Versionen der
Gebrauchsanweisung sind verfügbar unter
<https://uk.elemis.com/red-light-mask/>
- FR** Les versions électroniques des instructions
d'utilisation sont disponibles sur
<https://uk.elemis.com/red-light-mask>
- ES** Las versiones electrónicas de
las Instrucciones de Uso están disponibles en
<https://uk.elemis.com/red-light-mask>
- IT** Le versioni elettroniche delle Istruzioni
per l'uso sono disponibili su
<https://uk.elemis.com/red-light-mask>



It is mandatory that users of this device read and comprehend all information in this user manual prior to using Red Light Therapy Facemask.

You must follow all the instructions in this user manual.

Please contact us if you have any comments about ELEMIS Red Light Mask or this user manual or if you experience any side effects that are not mentioned or are more severe than those described in the user manual.

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Before using ELEMIS Red Light Mask you must carry out a sensitivity test and wait 6 hours.

Who Should Use ELEMIS Red Light Mask

Thank you for choosing ELEMIS Red Light Mask. This device is suitable for adults wishing to treat full facial wrinkles.

Introduction

As we age skin becomes thinner and drier and develops sags and wrinkles due to the loss of collagen and elastic tissue. Aging skin is also much more susceptible to the development of brown spots and pigmentation. The skin's dermis can lose from 20%-80% of its thickness during the aging process.

The device combines the clinically proven and trusted wavelengths of light of 630nm, or red, light and 830nm, or near infrared, light with the added benefits of 1070nm. Light in the 630nm and 830nm region has been shown in clinical studies to stimulate collagen and elastin production and to improve facial wrinkles, blood flow and tissue oxygenation through a process called photobiomodulation.

Light in the 1070nm region has been shown to stimulate the pathways that support the body's own natural defense and repair mechanisms; it has been proven in trials to improve the overall skin complexion, reduce under eye bags and puffiness, and smooth texture and tone.

The device has been designed to deliver light directly to the skin, ensuring that the maximum amount of light hits its cellular targets and is not wasted.

Intended Use

ELEMIS Red Light Mask emits energy in the red and near infrared region of the light spectrum for the treatment of full-face wrinkles.

Intended User

ELEMIS Red Light Mask is to be used by adults only.

Device Description

ELEMIS Red Light Mask consists of:

1. Flexible silicone LED facemask
2. Controller (containing a lithium battery)
3. Power supply and country-specific adapters
4. Adjustable head straps (2 long straps, 2 short straps)
5. Carry bag
6. User Manual
7. Eyewear*

The device consists of a flexible silicone facemask that contains light emitting diodes (LEDs) and a controller. The LEDs generate the light. The facemask is worn on the face and is held in place by adjustable Velcro straps.

The LEDs produce red (630nm $\pm$ 10nm) and near infrared (830nm $\pm$ 10nm and 1070nm $\pm$ 20nm) light in the visible spectrum for the treatment of full-facial wrinkles and to help the cosmetic appearance of dark circles under the eyes. The device works through a non-thermal mechanism called photobiomodulation.

The controller switches the LEDs ON/OFF and controls power to the facemask. The controller contains a rechargeable lithium-ion polymer battery. The controller uses a visible display comprising 3 indicator LEDs to show the user the battery charge status of the device. The facemask is connected to the controller by a USB-A connector.

The power supply is used to charge the lithium battery and is connected to a suitable electrical outlet via a 2 or 3 pin plug. The power cable is connected to the controller by a standard USB-C connector. The device cannot be operated while charging.

The equipment is not used to make measurements of any sort, or to draw any conclusions regarding the indication to treat. The equipment does not require checks on the light output as the LEDs do not dim with age to any practical extent.

*Eyewear is provided for comfort only and clips easily into the eye holes of the mask. The use of eyewear is optional as this mask complies to all relevant eye safety standards (IEC 62471:2006)

Contraindications, Warnings and Precautions



Contraindications

- **DO NOT** share the device with any other person. The device is for single person use only.
- **DO NOT** use the device to treat any other medical conditions apart from those listed in the devices intended use. The device has not been tested for any other conditions than those listed, and the risk is unknown.
- **DO NOT** use the device if you are pregnant, planning on becoming pregnant or breastfeeding. The device has NOT been tested on pregnant or breast-feeding women and therefore the risk to the fetus, neonate or pregnant women is unknown.
- **DO NOT** use the device if you suffer from light-induced headaches or migraines.
- **DO NOT** use the device if you have an allergy to silicone. The facemask treatment surfaces, eyewear and the straps of the device contain medical grade silicone. If you find that you are allergic to the device materials, please contact your place of purchase or customer services.
- **DO NOT** use the device if you suffer from any genetic conditions of the eyes. If you are unsure about any related eye condition and using the device contact a health care professional.

- **DO NOT** use the device if you suffer from any photosensitive disorder (sensitivity to light) of the eyes or skin. Examples of photosensitive disorders include lupus erythematosus, albinism and polymorphous light eruption (PMLE). If you use the device and you suffer from a photosensitive disorder you may cause a severe skin reaction.
- **DO NOT** use the device if you are taking any medication that can cause photosensitivity. If you use the device and you are taking any medication that can cause photosensitivity you may cause a severe skin reaction.



For a full list of drugs that can cause photosensitivity, please

visit: <https://uk.elemis.com/red-light-mask>



Photosensitivity is a common side effect of various medications.

These can include certain antibiotics, chemotherapy drugs, and diuretics. If you are unsure about any medication you may be taking, consult a healthcare provider.



Other substances not listed above can also cause photosensitivity.

Common examples of these substances are:

St John's Wort, coal tar, deodorants, antibacterial soaps, artificial sweeteners, naphthalene (mothballs), petroleum products, brightening agents found in laundry detergent, and cadmium sulfide (a chemical injected into the skin during tattooing).



Warnings

- Before using the device you must carry out a sensitivity test. See the "Sensitivity Test" section for instructions on carrying out the test.
- This device is not intended for use by persons with reduced physical, sensory or mental capabilities without appropriate supervision or instruction on proper use of the device to avoid the risk of fire or burns.
- **DO NOT** use the device in any way that is not exactly as specified in this user manual. Use of the device other than exactly as specified in this user manual has not been tested and the risk is unknown.
- **DO NOT** use the device in an environment that is **NOT** specified by the manufacturer, as this may cause damage to the device or harm to the user.
- **TURN OFF** and **REMOVE** the device immediately if it feels hot or your skin feels uncomfortably warm. **DO NOT** continue to use the device and contact customer services.
- **STOP** using the device during a treatment if you experience headaches or changes in vision or pain in the eyes. Should this occur, contact a healthcare professional. **DO NOT** continue to use the device.
- **DO NOT** use the device without first removing routine creams, sunscreens, lotions, or make-up **BEFORE** treatment. Some ingredients in these products may cause light sensitization or may reduce the

effect of the treatment. If you use the device without removing these products, you may cause a skin reaction or may reduce the effect of the treatment.

- **NEVER** use the device near water or where water can be spilt onto the equipment. **DO NOT** use the device if you think it has come into contact with water.
- Keep the device away from **HOT** surfaces and **DO NOT** use or store in direct sunlight.
- **DO NOT** use the device if it has been exposed to environmental conditions outside of those specified in the "Technical Specification" section.
- **DO NOT** attempt to modify the device in any way. Modifying the device will void your warranty. Modifying the device could cause an electric shock when the system is used again. The device contains no serviceable parts.
- **DO NOT** use the device any longer if it shows any signs of damage to the material through wear and tear. If you follow the care and maintenance for the device, then the device has a minimum lifetime of 2 years.
- **DO NOT** use the device if the facemask, controller, packaging, charging plug or cord are damaged in any way.
- **DO NOT** dispose of any part of the device with normal household waste as this could cause environmental damage from the components contained in the device.
- **DO NOT** use the device near other devices that emit electromagnetic fields (EMF) or radio frequency (RF) equipment, such as pacemakers, to avoid potential interference and disturbances. These interferences and disturbances could cause malfunction of essential medical equipment.
- Portable radio frequency (RF) communication equipment (including peripherals such as antenna cables and external antennas) should be used no closer than 30 cm (12 inches) to any part of the device, including cables specified by the manufacturer. Otherwise, degradation of the performance of this equipment could result.



General Safety

This device is an electrical device, which under certain circumstances could present an electrical shock hazard to the user. Please read the accompanying user manual thoroughly and follow directions stated in the manual to assure maximum safety during operation.

The device may only be charged with the power supply that is supplied with the device. The use of other power supplies may not be safe and could lead to electric shock.

If you need to urgently terminate the treatment, you should use the on/off switch on the top of the controller. This will instantly terminate the treatment.



Precautions

- **The device cannot be used in charging mode.**
- **DO NOT** stare directly at the LED light source.
- Before each use, with the device switched off, clean the device. All surfaces of the device may be cleaned by following the cleaning instructions in the “Cleaning the Device” section.
- **DO NOT** use any cleansing products other than those stated in the “Cleaning the Device” section. Use of other cleansing products may damage the device.
- Store the device at room temperature in dry conditions, away from direct sunlight.
- **DO NOT** use the device in direct sunlight.
- Take care when using the device around young children. Electrical cables can present a strangulation hazard.
- **DO NOT** mishandle or allow children to mishandle the device or leave it unattended when it is switched on as there is a risk of fire or burns.
- **DO NOT** subject the device to heavy shocks or vibrations to avoid risk of damage to the device. If you drop and damage the device, **DO NOT** use it any longer.
- Check if the voltage indicated on the power supply corresponds to the local mains voltage before you connect it, to avoid risk of electrocution or permanent damage to the device.
- Check that the power supply is properly installed into the wall socket, and they have a good connection, otherwise there is a risk of the power supply becoming hot and causing a fire or burns.
- **DO NOT** use the device to overtreating – only use per the recommend treatment protocols.

Potential Risks and Benefits



Potential Risks

This list, although not exhaustive, describes the most likely potential risks that could occur with use of the device.

- Immediately after treatment skin may appear red. Skin should return to normal within 1-2 hours.
- Some users have reported pigmentation, skin flaking or peeling, associated itchiness and dryness. This is short lived and clears within a few days.
- Temporary headaches immediately following the light treatment.

If you experience a side effect that is not described above or is of greater severity than described above, please **STOP** using the device immediately and contact a healthcare professional and customer services along with your

representative Competent Authority and the manufacturer (iSMART Developments LTD) if you deem it applicable.

Although this device emits levels of visible and near infrared light that are considered to be safe for the skin, if you have an adverse reaction after using the device, you should stop using the device immediately. **DO NOT** attempt further treatments using the device.

Potential Benefits

People who have undergone a course of 3-5 weekly treatments for a minimum of 6 weeks using the device report a reduction in full facial wrinkles and an improvement in the visible signs of skin aging.

First Time Setup

Unpacking the Device

Unpack the device and confirm that all the parts described in the “Device Description” section are present.

Visually inspect the parts and connections. Contact your place of purchase or customer services if you think the device or connecting parts or components are damaged or have been previously used.

DO NOT use the device if you notice the device, packaging, connecting parts or components are damaged.

Charging the Device

Before use, fully charge the battery.

The device uses a controller which contains a lithium-ion polymer battery. When the controller is connected to the power supply and charging, do not attempt to use the device as the LEDs will not illuminate.

- To charge the battery, insert the USB C cable from the power supply into the controller.
- Insert the power supply into a suitable electrical outlet and ensure the mains socket power is switched **ON**.
- The LEDs on the controller flash to indicate charging. The battery is fully charged when the three indicator LEDs on the controller stay illuminated.

When fully charged the battery will deliver approximately 10 treatments. The lifetime of the lithium battery can be maximized by allowing it to fully charge and then fully discharge during regular use.

If the indicator LEDs do not illuminate, please charge the device. If the indicator LEDs do not illuminate during charging, then the device may be faulty. Please refer to the “Troubleshooting” section.

Connecting the Device to the Controller

Connect the facemask by inserting the USB-A connector of the facemask into the USB-A port of the controller.

Sensitivity Test



Before carrying out your first treatment you must carry out a sensitivity test to see if you are sensitive to light when using the device.

Follow the step-by-step guide below:

1. Connect the facemask to the controller.
2. Cleanse the skin on your inner forearm to remove any skincare such as sunscreens.
3. Place the facemask over your inner forearm (LEDs towards your skin).
4. Switch **ON** the controller and allow the device to run for its full 10-minute treatment program.
5. At any time if your skin feels **HOT** or uncomfortable **STOP** using the device immediately.
6. After the treatment, wait at least 6 hours.
7. If the skin on your inner forearm is red or itchy then the device is unsuitable for you.

Using the Device

Treatment Recommendations

- For best results treat 3–5 days a week for a minimum of 6 weeks.
- Maintenance treatment should be carried out as required, according to lifestyle and skin condition.

Wearing the Device

- The device comes with four adjustable Velcro head straps and two additional adjustable sections via tabs on the forehead and chin of the facemask that allow you to comfortably fit the facemask.
- Attach the adjustable straps by threading the narrow end of each strap through the inlet holes at the sides of the mask and secure using the Velcro. Attach the longer straps to the upper inlet holes and the shorter straps to the lower inlet holes.
- Loop the straps around your head and secure firmly using the Velcro.
- Adjust the forehead and the chin sections to achieve a close fit. For best results ensure the facemask is fitted as close to the forehead and chin as possible.

Carrying Out a Treatment

1. Cleanse and exfoliate skin to remove any traces of routine skincare and sunscreens.
2. Insert the eyewear if desired.
3. Place the facemask on your face and secure with the adjustable straps.
4. Adjust the chin and forehead sections of the facemask for a close fit.
5. Connect the facemask to the controller and press the ON/OFF button to begin treatment. The device switches off after a 10-minute treatment time. You may stop the treatment at any time by pressing the ON/OFF button on the controller.

6. Remove the facemask and apply your normal skincare.
7. Clean the facemask using a water-based wipe. Ensure that the device is **NOT** being charged when cleaning.
8. Repeat 3–5 times a week for a minimum of 6 weeks.

Care and Maintenance

- The lifetime of the lithium battery can be maximized by allowing it to fully charge and then fully discharge during regular use.
- Store the device at room temperature in dry conditions. Use the carry bag provided.
- Avoid storing and using the device in dusty conditions, in direct sunlight or in damp and humid conditions.
- **DO NOT** use the device if it has been exposed to environmental conditions outside of those specified in the “Technical Specification” section.
- **DO NOT** attempt to modify the device in any way. Modifying the device will void your warranty. Modifying the device could cause an electric shock when the system is used again. The device contains no serviceable parts.
- Before each use, with the device switched off, clean the facemask following the cleaning instructions below.
- Before each use visually inspect the device, controller and cables for damage. **DO NOT** use the device any longer if it shows any signs of damage to the material through wear and tear. If you follow the care and maintenance for the device then the device has a minimum lifetime of 2 years.

Cleaning the Device



DO NOT use any other cleaning products as these may damage the device.

DO NOT spray or pour water on the device or submerge the device in water.

DO NOT use the device if you think it has come into contact with water.

Before cleaning ensure that the mask and controller are unplugged from the mains outlet.

- Before and after each use of the device, clean both sides of the mask thoroughly using a quaternary ammonium compound (QAC) disinfecting wipe, such as Clinell or Caviwipe)
- Allow the device to air dry for 5 minutes.
- Inspect the device to ensure you have removed all visible dirt and stains and clean the device again if necessary.

- Remove all traces of the disinfectant by wiping both sides of the mask and the controller using a water-based wipe.
- Place the device on a clean surface and allow it to air dry for 5 minutes.

Following the cleaning procedure in this user manual will not cause loss of basic safety performance.

Disposal



DO NOT dispose of any part of the device at a domestic waste facility (2012/19/EU).



The device controller contains a lithium-ion polymer battery. We advise you to take your product to an official collection point to have a professional remove the rechargeable battery. Follow your country's rules for the separate collection of electrical and electronic products and rechargeable batteries. Correct disposal helps prevent damage to the environment and human health. (2006/66/EC)



The outer packaging is recyclable, the device components (mask, straps, controller, power supply and connecting cables) are not and should not be disposed of in household waste.



The box materials and paper packaging are recyclable
Les matériaux de la boîte et l'emballage en papier sont recyclables.

Troubleshooting

Problem	Possible Cause	Action
No red or near infrared light from the facemask. Battery indicator light is NOT illuminated.	The battery is not charged.	Plug in the controller to the charger making sure that the connections are attached and leave charging until the three indicator LEDs on the controller remain lit and DO NOT flash.
No red or near infrared light from the facemask.	The controller is connected to an electrical outlet.	Unplug the USB-C connector from controller.

Problem	Possible Cause	Action
Battery indicator lights on controller DO NOT illuminate and DO NOT illuminate during charging. No red or near infra-red light from the facemask even after battery is fully charged.	Device is faulty.	Contact your place of purchase or customer services.
Red and near infrared LEDs DO NOT turn OFF after 10 minutes.	Device is faulty.	Contact your place of purchase or customer services.
Red and near infrared LEDs flicker continuously during treatment.	Device is faulty.	Contact your place of purchase or customer services.
The facemask, controller, packaging, charging plug or cord are damaged in any way.	Device is faulty.	Contact your place of purchase or customer services.

If the actions suggested fail to fix the problem, or the problem reoccurs, and the device is within the warranty period please contact your place of purchase or customer services.



DO NOT attempt to investigate any further.
DO NOT attempt to modify the device in any way. Modifying the device will void your warranty. Modifying the device could case an electric shock when the device is used again. The device contains no serviceable parts.

Labelling

The labelling supplied with the device contains the following information:

- Date of manufacture
- Model number, batch code and serial number
- Operating temperature and humidity
- Manufacturer's Information

Technical Specification

Model number	TN2332
Program time	10 minutes ± 11 seconds
Wavelengths	Red: 630nm ± 10nm Near infrared: 830nm ± 10nm and 1070nm ± 20nm
Average operating intensity	30mW/cm²
Operating temperature	0°C to 30°C (32°F to 86°F)
Storage and transport temperature	-5°C to 55°C (23°F to 131°F)
Operating humidity	30% to 95% without condensation
Storage and transport humidity	20% to 85% without condensation
Internal power source	3.7V, 2200mAH lithium-ion polymer battery
Electrical input for charging	5VDC, 1A, 5W
Electrical output (power adapter)	5VDC, 1A, 5W
Electrical input (power adapter)	100-240VAC, 50/60Hz, 0.25A
Ingress protection rating	IP22 The device is protected against solid objects over 12.5mm in diameter (such as fingers) and vertical water droplets when the device is tilted 15°.
Photobiological safety risk group	EXEMPT

Electromagnetic Compatibility

The device’s electromagnetic emissions (the electromagnetic energy generated by the device during use) have been tested to comply with the test levels for the home/residential environment defined by EN 60601-1-2, as described in Table 1.

Table 1: Electromagnetic emissions test levels

Emissions test	Classification/Test levels
Conducted emissions CISPR 11	Class B, Group 1

Emissions test	Classification/Test levels
Radiated RF emissions (enclosure) CISPR 11	Class B, Group 1
Harmonic distortion EN61000-3-2	Class A
Voltage fluctuations and flicker EN61000-3-3	Complies

The electromagnetic immunity (the device’s ability to perform as intended when exposed to electromagnetic emissions from other devices) has been tested to comply with the test levels for the home/residential environment as described in Table 2 and Table 3.

To ensure the device operates as intended, you must use the device in an appropriate environment and avoid exposure to electromagnetic interference that is outside the limits described in Table 2.

Essential Performance: There are no essential performance characteristics specific to the device

Table 2: Electromagnetic immunity test levels

Immunity test	Classification/Test levels
Electrostatic Discharge EN61000-4-2	±2, 4, 8, 15kV air ±2, 4, 6, 8kV contact
Radiated RF EM fields EN61000-4-3	10V/m 80MHz to 2.7GHz 80% AM at 1kHz
Proximity fields from RF wireless communications equipment EN61000-4-3	See Table 3
Electrical fast transients/bursts EN61000-4-4	±2kV; 100kHz repetition frequency
Surges EN61000-4-5	±0.5 and 1kV; line to line
Conducted disturbances induced by RF fields EN61000-4-6	3Vrms, 0.15 to 80MHz 6Vrms, in industrial, scientific, and medical (ISM) radio bands between 0.15 and 80MHz 80% AM at 1kHz

Immunity test	Classification/Test levels
Power frequency magnetic fields EN61000-4-8	30A/m, 50 and 60Hz
Voltage dips and interruptions EN61000-4-11	0% UT; 0.5 cycle at 0°, 45°, 90°, 135°, 180°, 225°, 270°, and 315° 0% UT; 1 cycle and 70% UT; 25/30 cycles, single phase at 0° 0% UT; 250/300 cycles

Table 3: Device immunity to proximity fields from RF wireless equipment

Test frequency (MHz)	Band (MHz)	Service	Modulation	Immunity test level (V/m)
385	380 to 390	TETRA 400	Pulse Modulation 18Hz	27
450	430 to 470	GMRS 460 FRS 460	FM ± 5kHz deviation 1kHz sinewave	28
710	704 to 787	LTE Band 13, 17	Pulse Modulation 217Hz	9
745				
780				
810	800 to 960	GSM 800/900 TETRA 800 iDEN 820 CDMA 850 LTE Band5	Pulse Modulation 18Hz	28
870				
930				
1720	1700 to 1990	GSM 1800 CDMA 1900 GSM 1900 DECT LTE Band 1, 3, 4, 25 UMTS	Pulse Modulation 217Hz	28
1845				
1970				

Test frequency (MHz)	Band (MHz)	Service	Modulation	Immunity test level (V/m)
2450	2400 to 2570	Bluetooth WLAN 802.11 b/g/n RFID 2450 LTE Band 7	Pulse Modulation 217Hz	28
5240	5100 to 5800	WLAN 802.11 a/n	Pulse Modulation 217Hz	9
5500				
5785				

Explanation of Symbols

There are several safety warnings on the device and associated packaging and in the user manual. Not following these warnings may result in one or more of the following hazards: skin reaction, damage to the device, electrical shock and/or fire.



Caution



Warning



Follow instructions for use



Consult electronic instructions for use



Applied part type BF



Single patient - multiple use



Conforms to certain EC Directives on health, safety, and environmental protection standards. CE stands for 'Conformité Européenne.'



Conformity to UK Directives on health, safety, and environmental protection standards. UKCA stands for UK Conformity Assessed.



Manufacturer



Date of manufacture



Keep dry



Serial number



Model number



Batch code



Unique device identifier



Medical device (USA and Australia only)



Country of manufacture (Made in China)



Distributor



Keep away from direct sunlight



Temperature limit (operation)



Humidity limit (operation)



Mobius loop



The Triman logo

IP22

The device is protected against solid objects over 12.5mm in diameter (such as fingers) and vertical water droplets when the device is tilted 15°.



Waste Electrical and Electronic Equipment (WEEE)
(2019/19/EU)



This symbol indicates: Input for the power supply. This symbol means that the device may only be charged with the adapter that is supplied with the device. Usage of other adapters may not be safe and could lead to electrical shock. The adapter has the following electrical specification: **100-240Vac, 50/60Hz. 0.25A. Electrical Output: 5V, 1A.**



Class II double insulated electrical appliance



Patient information website



Australian sponsor information (Applicable to Australia only)
Emergo Australia, Level 20 Tower II, Darling Park, 201 Sussex Street, Sydney, NSW 2000, Australia



Authorized representative in the European Community/
European Union
Med-Di-Dia Limited, Platform 94, Mervue Business Park, Galway H91 D932, Ireland



Universal serial bus (USB) connector

Returns

If you find that this device is NOT suitable for you, please contact your place of purchase or our customer services to return the device within 30 days with proof of purchase.

Warranty

This device is covered by a 2-year limited warranty from the date of original purchase under normal use against manufacturing defects in materials or workmanship.

The rechargeable lithium battery is covered by a 1-year limited warranty from the date of original purchase against manufacturing defects in materials or workmanship.

This warranty applies only to the original purchaser and requires valid proof of purchase.

What Is Covered

If a manufacturing defect arises during the applicable warranty period, ELEMIS Ltd and its authorised distributors will, at their discretion:

- Repair the product; or
- Replace the product with the same or most compatible model available.
- Replacement products may be new or refurbished and will be covered for the remainder of the original warranty period.

What Is Not Covered

This warranty does not cover damage resulting from:

- Accident, misuse, abuse, neglect or improper handling
- Unauthorised modification or repair
- Use with incompatible accessories
- Connection to incorrect power sources
- Failure to follow instructions for use
- Normal wear and tear
- Cosmetic damage that does not affect product functionality

Limitation of Liability

To the maximum extent permitted by applicable law:

All implied warranties, including but not limited to implied warranties of merchantability and fitness for a particular purpose, are hereby disclaimed.

Where implied warranties cannot be disclaimed under applicable law, such implied warranties are limited to a period of one (1) year from the date of original purchase.

ELEMIS Ltd and its authorised distributors shall not be liable for any incidental, indirect, special or consequential damages arising from the use of this product.

Some countries or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so some of the above limitations and exclusions may not apply to you.

Nothing in this warranty limits or excludes liability where such limitation or exclusion is not permitted by law, including liability for death or personal injury caused by negligence.

How to Make a Warranty Claim

If your device becomes faulty during the warranty period, please contact:

Your place of purchase; or

ELEMIS Customer Care:

Customer Enquiries: customercare@elemis.com

Professional Trade Enquires: tradeenquiries@elemis.com

You may be required to provide proof of purchase and details of the defect.

Statutory Rights

This warranty gives you specific legal rights. You may also have other rights which vary from country to country. This warranty is in addition to your statutory rights under applicable consumer protection laws.

Full warranty terms and optional product registration are available at:

<https://uk.elemis.com/red-light-mask>

ELEMIS Customer Services



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Professional Trade Enquires: tradeenquiries@elemis.com



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TN2332



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11153428



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